

GW eCommerce Refund Policy

Event cancellation by sponsor

GW reserves the right, in its full discretion, to cancel an event due to low enrollment, inclement weather, or other circumstances which would make the event non-viable. If GW cancels an event, registrants will be offered a full refund.

Should circumstances arise that result in the postponement of an event, registrants will have the option to either receive a full refund or transfer registration to the same event at the new, future date, if available.

Registration cancelled by Participant

Unless specifically stated on registration materials, the deadline to receive a refund for your registration is 3 business days before the event.

Cancellations received after the stated deadline will not be eligible for a refund.

All refund requests must be made by the attendee or credit card holder. Refunds will only be credited back to the original credit card used for payment. If this is not possible, a check will be issued to the original payor.

Refunds will not be available for registrants who do not to attend an event and have not requested a refund 3 business days in advance.